SAFE ONLINE SHOPPING

- ! Check that the shopping website is secured
- ! Be wary of unsolicited phone calls or emails from a merchant
- ! Always print and keep the order confirmation document
- ! Use an antivirus, antispyware and personal firewall and keep it updated
- ! Never enter your personal information in a pop-up screen
- ✓ Read the privacy statement
- ✓ Shop with a reliable merchandiser
- ✓ Do not share your password
- ✓ Read merchant's refund and exchange policy before making purchase

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www.esecurity.org.my

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